

ACG Member SUMMIT

June 23-25, 2020

FAQs

Registration

- **I'm receiving an error message when I try to register for the event. Why is that happening?**
It is likely your membership is not current. Please send an email to membership@acg.org and ask them to check your membership status.
- **I'm registered but when I try to log into ACG Access, it says my credentials are not valid.**
It can take up to two hours for you to get entered into ACG Access. Be sure to check back in an hour or two and try again.
- **I need help. Who do I contact?**
Contact acghelp@conferencesolutions.com.

Registration List

- **Where can I find a list of registrants?**
You can download a list of registrants by logging into your ACG profile on the ACG Global website: www.acg.org/events/acg-member-summit/attendee-list.
- **Can I get a list of emails for the registrants?**
You can find emails for registrants in [ACG Access](#) under each individual's profile.
- **I need help. Who do I contact?**
Contact acghelp@conferencesolutions.com.

Programming

- **Will there be continuing education credits available?**
No, ACG is not an accredited provider of continuing education.
- **Will the live sessions be recorded and available for viewing at a later date?**
Select content will be released on the ACG website in the weeks following the event, but will only be viewable if you are logged into ACG's website and your membership is active. All archived content from this event will require you to sign-in to the site with your member credentials.
- **How do I get access to the recordings?**
ACG will send out a link to the content library to all registrants of this event once it is available.

- **Will the presenter slides be available?**
Select content will be released on the ACG website in the weeks following the event, but will only be viewable if you are logged into ACG's website and your membership is active. All archived content from this event will require you to sign-in to the site with your member credentials.
- **How do I get access to the presenter slides?**
ACG will send out a link to the content library to all registrants of this event once it is available.
- **How do I watch the live programming?**
Log into ACG Access: <https://go.preschedulemeetings.com/acg-member-summit/> and navigate to the ACG Member Events tab and click the session you would like to join. Continue to Zoom and the session will begin shortly.
- **I need help. Who do I contact?**
Contact acghelp@conferencesolutions.com.

One-on-one Meetings

- **Where do I log into schedule meetings?**
Log into ACG Access: <https://go.preschedulemeetings.com/acg-member-summit/>.
- **How do I launch a scheduled one-on-one meeting?**
Visit: <https://go.preschedulemeetings.com/acg-member-summit/> and log into ACG Access. Navigate to the Calendar tab and select the appointment. If you chose to use an ACG Virtual Meeting Room, select the link under "location".
- **Can I invite colleagues to the meeting?**
No, the meetings are set for one-on-one appointments. You can use a Zoom link instead and share that with your colleagues.
- **I need help. Who do I contact?**
Contact acghelp@conferencesolutions.com.

Virtual Roundtables and Open Networking

- **How do I find an open table during the virtual roundtable event?**
Visit <https://go.preschedulemeetings.com/acg-member-summit/> and log into ACG Access. Navigate to the Calendar tab and the choose networking session for that day. You will be re-directed to the Remo platform. You can go to any of the floors (elevator located on the left-hand side of the page) and join any open seat.
- **I need help. Who do I contact?**
Contact acghelp@conferencesolutions.com.