Q2'17 MIDDLE MARKET INDICATOR | ACG WEBINAR | July 26, 2017

THE MARKET THAT MOVES AMERICA

FINDINGS FROM THE NCMM'S Q2'17 INDICATOR SURVEY

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The National Center for the Middle Market











THE MIGHTY MIDDLE MARKET





THE NATIONAL CENTER FOR THE MIDDLE MARKET



The National Center for the Middle Market is a collaboration between The Ohio State University's Fisher College of Business, SunTrust Banks Inc., Grant Thornton, and Cisco Systems. It exists for a single purpose: to ensure that the vitality and robustness of Middle Market companies are fully realized as fundamental to our nation's economic outlook and prosperity. The Center is the leading source of knowledge, leadership, and innovative research on the middle market economy, providing critical data analysis, insights, and perspectives for companies, policymakers, and other key stakeholders, to help accelerate growth, increase competitiveness and create jobs in this sector.

MIDDLE MARKET RESEARCH & DATA



Quarterly Middle Market Indicator



Research and Expert Perspectives



Interactive Benchmarking Tools

EXPERTISE & OUTREACH



Share Research & Discuss Trends

EDUCATION



Executive Programs



Webinars

THE MIDDLE MARKET INDICATOR

MIDDLE MARKET INDICATOR OVERVIEW

A Quarterly National Survey



Cut by Geography and Industry





Q2'17 MIDDLE MARKET INDICATOR **EXECUTIVE SUMMARY**

- 1 FOLLOWING A RECORD-SETTING FIRST QUARTER, THE MIDDLE MARKET CONTINUES TO LEAD THE U.S. ECONOMY IN REVENUE GROWTH AND JOB CREATION
- THE MIDDLE MARKET CONTINUES WITH RECORD HIGH JOB CREATION AND REVENUE GROWTH, FUELED IN PART BY A SURGE IN M&A ACTIVITY
- 3 EXPECTATIONS FOR GROWTH AND JOB CREATION IN THE COMING YEAR ARE ALSO STRONG
- CONFIDENCE IN THE U.S. AND LOCAL ECONOMIES HIT RECORD HIGHS; GLOBAL CONFIDENCE HAS REBOUNDED

Q2'17 U.S. MIDDLE MARKET **EXECUTIVE SUMMARY**

REVENUE GROWTH

6.7%

PAST 12 MONTHS

4.75% S&P 500

5.3%
NEXT 12 MONTHS

EMPLOYMENT GROWTH

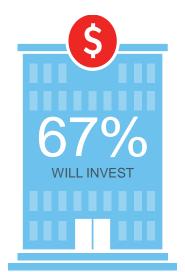
5.7%

PAST 12 MONTHS

1.3% SMALL BUSINESS 2.5%
LARGE
BUSINESS

4.7% NEXT 12 MONTHS





CONFIDENCE















Q2'17 MIDDLE MARKET INDICATOR REVENUE GROWTH

PAST 12 MONTHS

6.7%

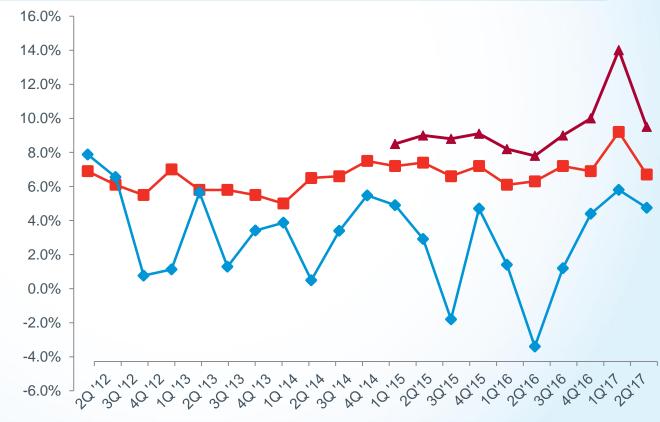
U.S. MIDDLE MARKET

9.5%

PE-OWNED FIRMS

4.75%

S&P 500*



Source: 2Q'17 Middle Market Indicator Report *2Q numbers include only companies who have reported.

Series2

→ Series1

Series3

THE RISING TIDE CONTINUES TO LIFT ALMOST ALL BOATS

	2Q 2017	2Q 2016
Performance improved	65%	64%
Performance was unchanged	30	30
Performance deteriorated	5	6

Q2'17 MIDDLE MARKET INDICATOR INDUSTRY REVENUE GROWTH

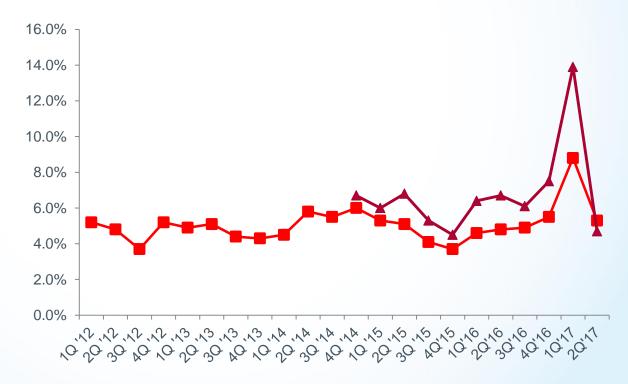
	REVENUE PAST 12 MONTHS	GROWTH NEXT 12 MONTHS		REVENUE PAST 12 MONTHS	GROWTH NEXT 12 MONTHS
SERVICES	9.9%	6.4%	CONSTRUCTION	7.4%	7.1%
MANUFACTURING	7.1%	6.4%	FINANCIAL SERVICES	6.7%	5.3%
WHOLESALE TRADE	3.8%	6.1%	HEALTHCARE	6.6%	4.2%
RETAIL TRADE	7.1%	4.4%	OTHER	7.4%	4.7%

Q2'17 MIDDLE MARKET INDICATOR REVENUE GROWTH FORECAST

NEXT 12 MONTHS

5.3%
U.S. MIDDLE MARKET

4.7%
PE-OWNED FIRMS



-- U.S. MIDDLE MARKET

PE-OWNED

Q2'17 MIDDLE MARKET INDICATOR **EMPLOYMENT GROWTH**

PAST 12 MONTHS



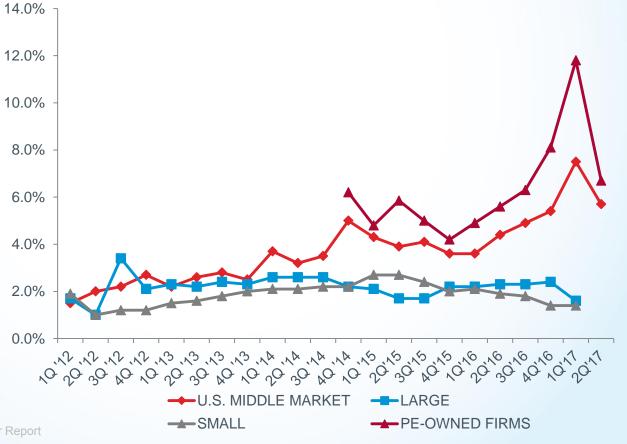
U.S. MIDDLE MARKET

1.3% 2.5%

SMALL LARGE
BUSINESS BUSINESS

6.7%

PE-OWNED FIRMS



Q2'17 MIDDLE MARKET INDICATOR INDUSTRY EMPLOYMENT GROWTH

	EMPLOYMENT GROWTH			
	PAST 12 MONTHS	NEXT 12 MONTHS		
SERVICES	7.8%	6.7%		
MANUFACTURING	4.5%	3.4%		
WHOLESALE TRADE	4.1%	2.7%		
RETAIL TRADE	9.1%	9.2%		

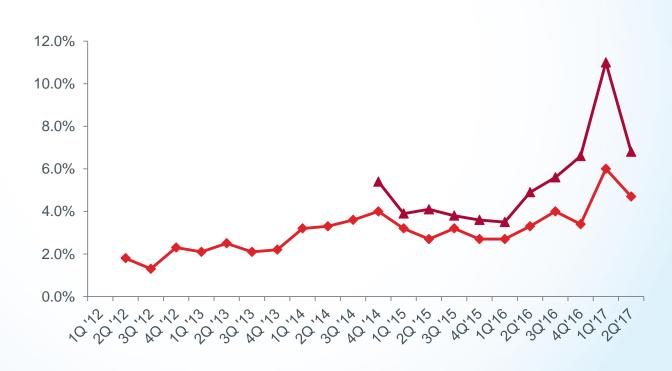
	EMPLOYMEI PAST 12 MONTHS	NT GROWTH NEXT 12 MONTHS
CONSTRUCTION	7.5%	6.9%
FINANCIAL SERVICES	2.8%	2.4%
HEALTHCARE	4.2%	3.7%
OTHER	5.9%	4.0%

Q2'17 MIDDLE MARKET INDICATOR **EMPLOYMENT GROWTH FORECAST**

NEXT 12 MONTHS

U.S. MIDDLE MARKET

PE-OWNED FIRMS

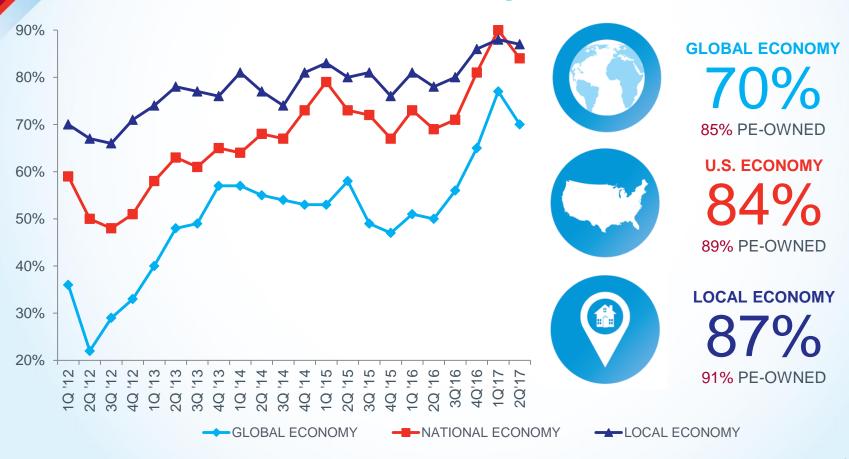


→ U.S. MIDDLE MARKET → PE-OWNED FIRMS

CONFIDENCE, INVESTMENT PLANS, AND CHALLENGES

Q2'17 MIDDLE MARKET INDICATOR ECONOMIC CONFIDENCE

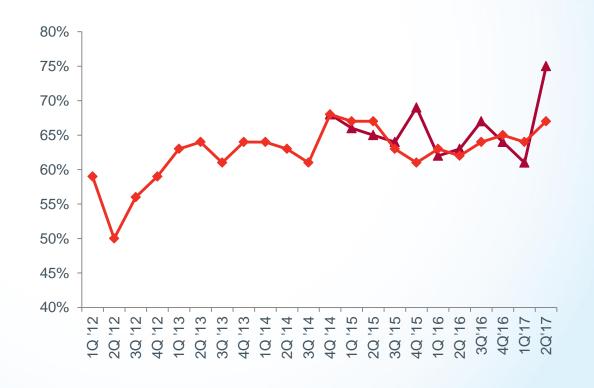
Confidence Remains Strong Across the Board



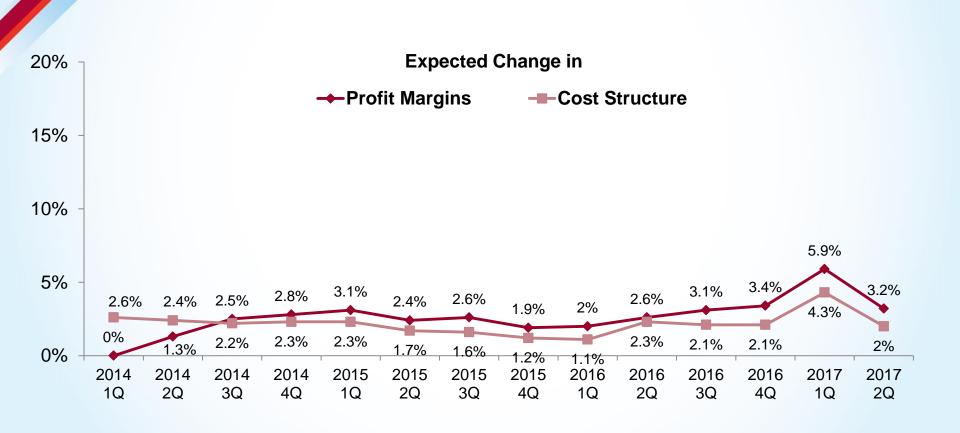
Q2'17 MIDDLE MARKET INDICATOR CAPITAL INVESTMENT PLANS

Firms Plan to Invest





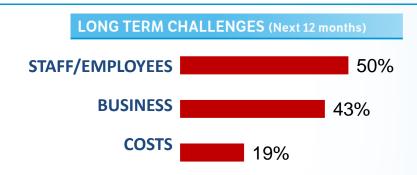
COMPANIES FEEL COSTS ARE UNDER CONTROL AND PROFIT MARGINS SAFE

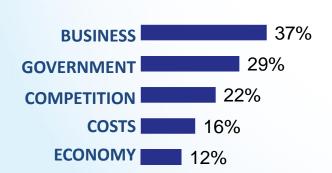


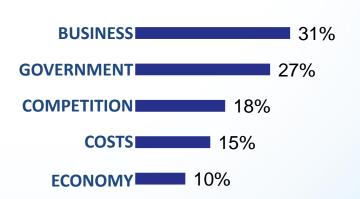
Q2'17 MIDDLE MARKET INDICATOR CHALLENGES

BUSINESS AND STAFF/EMPLOYEES ARE TOP OF MIND FOR MIDDLE MARKET LEADERS









LEADERSHIP SKILLS: WHAT FAST GROWING COMPANIES DO BEST

Performance on Leadership Skills (One of Strengths)

	Growth Rate				
	10%+	5% - <10%	1% - <5%	0%	Negativ e
Setting strategic direction	23	33	24	24	21
Driving planning and execution	32	32	38	41	31
Developing talent	35	19	26	15	8
Communication	34	41	25	39	30
Delegating / empowering the team	39	42	28	33	16
Balancing risk and opportunity	26	30	35	44	37
Communicating vision and values	36	20	30	19	21
Creating a sustainable enterprise	23	27	42	23	21
Sharpening customer focus	41	33	14	22	21
Sparking innovation	40	20	17	15	13
Strengthening emotional intelligence	26	10	17	23	56
Encouraging diversity	27	34	15	25	
Other			69	100	

LEADERSHIP SKILLS: WHAT FAST GROWING COMPANIES NEED MOST

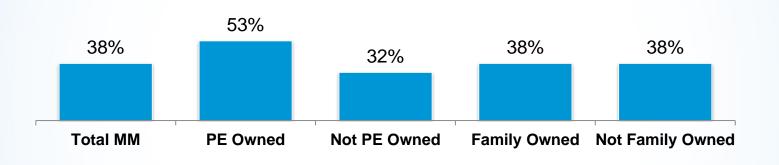
Top Leadership Skills Needed (Ranked 1st-5th)

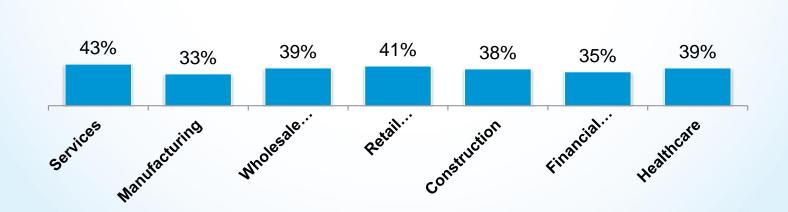
	Growth Rate				
	10%+	5% - <10%	1% - <5%	0%	Negative
Setting strategic direction	58	69	65	56	55
Driving planning and execution	54	56	59	54	73
Developing talent	53	55	58	57	52
Communication	52	46	58	49	51
Delegating / empowering the team	52	46	53	58	40
Balancing risk and opportunity	48	49	45	48	61
Communicating vision and values	46	52	41	41	61
Creating a sustainable enterprise	32	38	35	44	41
Sharpening customer focus	32	27	25	34	36
Sparking innovation	32	34	32	23	20
Strengthening emotional intelligence	19	17	14	17	7
Encouraging diversity	22	12	13	16	3
Other	1		1	3	

DEAL MAKING: APPETITES AND OBSTACLES

THE APPETITE FOR M&A IS ROBUST— ESPECIALLY AMONG PE-OWNED FIRMS

LIKELIHOOD OF MAKING M&A DEALS IN NEXT 12 MONTHS

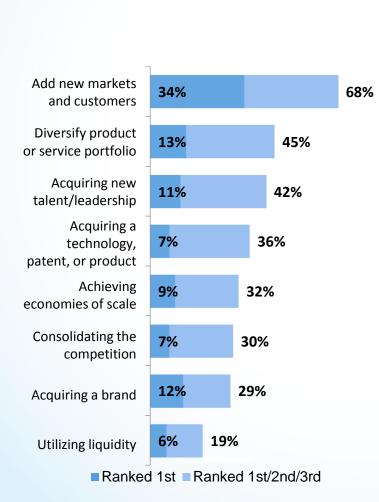




BUYERS SEEK CUSTOMERS, PRODUCTS, TALENT, AND SCALE

IMPORTANT WHEN DECIDING TO MAKE ACQUISITION

(RANKED 1ST/2ND/3RD)



PE Owned	Not PE Owned	Family Owned	Not Family Owned
64	71	68	68
41	48	45	45
52	34	37	44
31	38	29	40
38	28	33	31
21	37	29	31
35	24	41	21
17	20	18	19

SELLERS ARE MOTIVATED BY SUCCESSION AND PROFITABILITY

IMPORTANT WHEN DECIDING TO MERGE OR SELL

(RANKED 1ST)



PE Owned	Not PE Owned	Family Owned	Not Family Owned
14	25	40	7
18	20	11	25
13	22	18	18
20	8	17	11
13	12	54	18
12	9	5	14
10	5	5	9

COMPANIES ON THE SIDELINES EMPHASIZE PROFITS, ORGANIC GROWTH

REASONS NOT LIKELY TO MAKE M&A



PE Owned	Not PE Owned	Family Owned	Not Family Owned
38	37	39	36
38	34	35	36
22	25	26	23
10	11	7	13
15	7	8	10
5	7	5	7
1	4	3	3

WHAT'S MOST CONFUSING: STRATEGY, FINDING THE RIGHT PARTNER

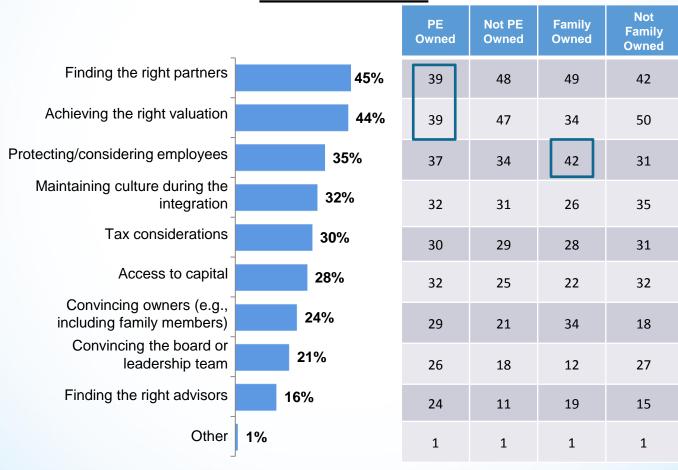
MOST CONFUSING ASPECT



PE Owned	Not PE Owned	Family Owned	Not Family Owned
40	38	35	41
34	37	37	35
24	21	16	25
22	19	23	19
16	10	11	12
8	6	8	6

WHAT'S MOST CHALLENGING: PARTNER AND PRICE

Issues with M&A



THE NCMM'S NEW CYBERSECURITY RESOURCE CENTER

Dedicated to helping middle market companies manage cyber risks



http://cybersecuritycenter.middlemarketcenter.org/

